From: larry_price@comcast.net
To: Niamtu, Joseph;
Subject: My Recent Surgery
Date: Sunday, January 10, 2010 11:17:56 PM

Dr. Joe,

I just wanted to take a few moments and thank you for the great work you did recently on my face. While I know that it will still take a few weeks for the remainder of the swelling to go down, I can already tell the results are great. Everything we discussed in our consultation was more than achieved. I know that cosmetic surgery cannot change your age but I also knew that I wanted to look the best that I could for my age. The bags under my eyes which had been around for 20+ years are no longer visible, and that "turkey neck" that appeared (along with those heavy jowls) after my weight loss program is clearly no longer there. I think you truly did help me look the best that I possibly could for my age. Those people who know that I had plastics surgery tell me that I look 10-20 years younger. Those that don't know I had surgery really have not figured out that I did. Most of them know something is a little different but can't seem to put there finger on it, and just ask me if I have lost some more weight. I was lucky enough to be able to be out of the office for 3 weeks after my surgery so I think most of them just think I had a great Christmas vacation. Even the lady that cuts my hair commented on how well all the incisions were hidden.

I have to tell you that I was very apprehensive about even having facial plastic surgery so it was a big step for me. I had consultations with three different surgeons before making my final decision. You consultation was my last one, and I knew immediately after our initial discussions that you were the person I had the confidence in to do the best job. Your knowledge, experience, and confidence helped give me the confidence to move ahead with the surgery. I was also very impressed with your facilities, and your team of professionals on your staff. They are all great people who demonstrate that genuine caring attitude for your patients. They always made sure my questions were answered, and all calls were returned promptly if they were not available. The "pre-op" consultation was very thorough, and all the pre-op/post-op instructions were detailed, thorough, and "spot on" in terms of accuracy based on my experience. There really were no surprises throughout the entire process.

Kudos to you on your great website which I understand you do most of yourself. It is very well done, very informative, with lots of great before & after pictures from your

patients. It is really very helpful to see so many examples of the great work that you have done on both men and women. With this many examples of your great work available on line to look at you really don't feel any need to talk with other patients. The great before and after pictures of results speak for themselves on your great skills as a surgeon.

Please extend a special thanks to Jennifer for taking good care of me and answering the "twenty questions" that came up over the first three weeks after surgery. I am sure she has all those same or similar questions from all patients, but she always had the answers or got them for me promptly. A special thanks to Ginger as well for making sure that someone always got back to me even if they were not available when I called.

Best Regards

Larry